Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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In the Matter of Petition of WorldCom, Inc. Pursuant) }
to Section 252(e)(5) of the) CC Docket No. 00-218
Communications Act for Expedited)
Preemption of the Jurisdiction of the)
Virginia State Corporation Commission)
Regarding Interconnection Disputes)
with Verizon Virginia Inc., and for	<u>}</u>
Expedited Arbitration	
In the Matter of) CC Docket No. 00-249
Petition of Cox Virginia Telecom, Inc., etc.)
)
)
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Petition of AT&T Communications of	
Virginia Inc., etc.	<i>)</i> }
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VERIZON VIRGINIA INC.

VOLUME II OF III

RECURRING COST PANEL SURREBUTTAL TESTIMONY

SURREBUTTAL TESTIMONY OF MR. DAVID GARFIELD

(Public Version)

SEPTEMBER 21, 2001



Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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1.	INTR	ODUCTION TO THE SURREBUTTAL PANEL 1
II.	SUM	MARY OF SURREBUTTAL TESTIMONY
	A.	AT&T/WORLDCOM'S CRITICISMS OF VERIZON VA'S STUDIES TURN ON AN OVERLY EXTREME VIEW OF TELRIC
	B.	THE AT&T/WORLDCOM WITNESSES LACK RELEVANT LOCAL NETWORK EXPERIENCE TO SUPPORT THEIR CRITICISMS AND ALLEGATIONS
	C.	THE VERIZON MODELS ARE APPROPRIATE TO MODEL THE COMPLEX COSTS AT ISSUE IN THIS UNE PROCEEDING
	D.	AT&T/WORLDCOM'S CRITIQUES OF EACH OF THE VERIZON VA STUDIES FALL SHORT OF THE MARK
Ш.		ZON VA'S COSTING METHODOLOGY Lissues II-1 to II-1-c; II-2 to II-2-c)
	A.	VERIZON VA'S FORWARD-LOOKING-TO-CURRENT FACTOR (FLC) APPROPRIATELY IDENTIFIES FORWARD- LOOKING EXPENSES
	B.	VERIZON VA'S USE OF THE FLC FACTOR IS MORE APPROPRIATE FOR THESE STUDIES THAN APPLICATION OF A CC/BC RATIO
	C.	VERIZON VA'S FORWARD-LOOKING REDUCTION IN COPPER CABLE REPAIR EXPENSES IS APPROPRIATE AND REALISTIC
	D.	AT&T/WORLDCOM'S PROPOSED EXCLUSION OF "Y2K EXPENSES" MAKES NO SENSE AND IS UNFOUNDED
	E.	VERIZON VA'S WHOLESALE MARKETING EXPENSE FACTOR IS CONSISTENT WITH THE FORWARD-LOOKING MARKETPLACE
	F.	AT&T/WORLDCOM'S ARGUMENT CONCERNING INCLUSION OF "MERGER SAVINGS" IS FLAWED AND UNSUPPORTED
	G.	VERIZON VA'S NON-RECURRING COST AND OSS ADJUSTMENTS IN THE ACF CALCULATIONS ARE APPROPRIATE

	Н.	ADJU Come	7WORLDCOM'S PROPOSED REMOVAL OF THE FLC STMENT TO VERIZON VA'S L&B FACTORS, BINED WITH THEIR FAILURE TO INCLUDE A CC/BC O, IS INDEFENSIBLE	51
	I.		ZON VA'S EF&I FACTORS ARE ACCURATE AND OPRIATE FOR USE IN THESE COST STUDIES	52
IV.		COSTS	S II-1 to II-1-d; II-2-c-d; IV-30; IV-36)	59
	A.	RELIA EXIST	ZON'S ENGINEERING SURVEY IS ENTIRELY ABLE AND USE OF THE SURVEY ROUTE DATA AND TING DISTRIBUTION AREAS IS FULLY CONSISTENT TELRIC	60
		1.	The Engineering Survey	60
		2.	The Use of Actual Distribution Areas	71
	В.	WORK	WORLDCOM'S SUGGESTION THAT VERIZON VA'S KING LINE COUNTS WERE DESIGNED TO ERSTATE COSTS IS BASELESS	74
	C.	DEPLO	ZON VA'S ASSUMPTIONS CONCERNING OYMENT OF DIGITAL LOOP CARRIER SYSTEMS REALISTIC AND FORWARD-LOOKING	76
	D.		ZON VA'S CABLE, CONDUIT, AND POLE COSTS ARE ECTLY CALCULATED	85
		1.	The VRUC Database	85
		2.	Cable Sizing Issues	97
		3.	Conduit Costs	101
		4.	Pole Costs	102
	E.	FUND. OPERA	ZON VA'S UTILIZATION RATES ARE BASED ON THE AMENTAL NEEDS OF AN EFFICIENT, ATIONAL NETWORK AS WELL AS VIRGINIA'S LATORY SERVICE OBLIGATIONS	104
		1.	Utilization of Distribution	
		2.	Utilization of Copper Feeder	125
			Utilization of Fiber Strand	

		4.	Utilization of RT Plug-Ins	135
		5.	Utilization of RT Common Electronics	137
		6.	Conduit Utilization	140
V.			ICATED TRANSPORT s II-1-II-1-d; II-2-c-d; IV-30; IV-36)	148
	A.		IZON VA'S ASSUMPTIONS REGARDING THE IBER OF NODES PER SONET RING ARE REASONABLE	148
	В.		IZON VA'S EF&I FACTOR FOR IOF EQUIPMENT IS URATE	156
	C.		COSTS OF DCS AND MULTIPLEXING EQUIPMENT NOT AT ISSUE IN THESE PROCEEDINGS	159
VI.			G COSTS s II-1-II-1-d; II-2-c-d; IV-30; IV-36)	162
	A.		ZON VA USES AN APPROPRIATE FORWARD- KING SWITCH DISCOUNT	166
		1.	Assumption of New and Growth Switch Purchases	166
		2.	SCIS Model	173
	B.		ZON VA ASSUMES AN APPROPRIATE FORWARD- KING TECHNOLOGY MIX	180
	C.		ZON VA ACCURATELY ACCOUNTS FOR IZATION IN SCIS AND VCOST	186
	D.	FEAT	ZON VA APPLIED THE APPROPRIATE DISCOUNT TO TURE PORT ADDITIVES AND HAS FULLY PORTED ITS FEATURE COSTS	
	E.		ZON VA ACCURATELY ALLOCATED SWITCHING IS ACCORDING TO TRAFFIC SENSITIVITY	191
	F.	LOOP	ZON VA'S RTU PROPOSED FEES ARE FORWARD- KING AND PROPERLY ALLOCATED AS TRAFFIC SITIVE	197
	G.		ZON VA'S PROPOSED EF&I FACTOR IS	201

VII.		.Y USAGE FILE _ Issues II-1-II-1-d; II-2-c-d; IV-30; IV-36)	208
VIII.		ESS TO OSS L Issues II-1-II-1-d; II-2-c-d; IV-30; IV-36)	212
	A.	ACCESS TO OSS COSTS SHOULD BE RECOVERED FROM THE CLECS, NOT END USERS OR VERIZON	214
	B.	VERIZON VA'S ACCESS TO OSS COSTS ARE FORWARD- LOOKING	225
	C.	VERIZON VA'S PROPOSED ACCESS TO OSS COSTS ARE FULLY SUPPORTED BY THE RECORD	228
	D.	VERIZON VA'S ONGOING MAINTENANCE COSTS ARE APPROPRIATE	237
		1. Computer Hardware	237
		2. Software Maintenance	242
IX.		ELLANEOUS L Issues II-1-II-1-d; II-2-c-d; IV-30; IV-36)	249

1	I.	INTRODUCTION TO THE SURREBUTTAL PANEL
2	Q.	Will the members of the panel please state your names?
3	A.	Joseph Gansert, Nancy Matt, Louis Minion, and Gary Sanford.
4		
5	Q.	Are you the same individuals that submitted direct testimony in this
6		proceeding as part of Verizon Virginia Inc.'s ("Verizon VA's") cost
7		panel on July 31, 2001 (the "Verizon Panel Direct")?
8	A.	Yes. However, because Don Albert, one of the Verizon Panel Direct
9		witnesses, has been reassigned to other duties following the events of
10		September 11, 2001, he is not available to participate in this surrebuttal.
11		He accordingly will no longer be a cost witness, and he will be replaced
12		on all cost matters by Joe Gansert.
13		
14	Q.	Has each panel member focused on the same issues in this testimony
15		as in the Verizon Panel Direct?
16	A.	Yes, except that as explained above, Mr. Gansert will address those issues
17		that Don Albert addressed in the Verizon Panel Direct, including IOF and
18		switching.
19		
20	Q.	Mr. Gansert, do you adopt and affirm all of Mr. Albert's direct
21		testimony on cost issues in the Verizon Panel Direct?
22	A.	Yes.
23		

1	Q.	Are all terms used in this testimony consistent with the definitions
2		provided in the Verizon Panel Direct?
3	A.	Yes. We have occasionally redefined certain more technical terms here,
4		or terms that could be confusing given the context. In addition, we have
5		attached a glossary of terms.
6		

1	II.	SUMMARY OF SURREBUTTAL TESTIMONY
2	Q.	What is the purpose of this surrebuttal panel testimony?
3	A.	The purpose of this testimony is to respond to the Rebuttal Testimony
4		submitted on August 27, 2001, by Michael R. Baranowski, Terry L.
5		Murray, Catherine E. Pitts, Joseph P. Riolo, and Steven Turner on Behalf
6		of AT&T and WorldCom, Inc. (the "AT&T/WorldCom Rebuttal Panel").
7		
8	Q.	Please summarize this panel's surrebuttal testimony.
9	A.	As our testimony will demonstrate, the criticisms offered by
10		AT&T/WorldCom, and their revised cost analyses, demonstrate an
11		untenable approach to UNE cost studies that the Federal Communications
12		Commission (the "Commission" or "FCC") itself does not advocate. In
13		addition, AT&T/WorldCom's analysis suffers from the fact that none of
14		their witnesses is involved in actually operating or engineering a local
15		exchange (or in some cases any) network. Their criticisms of Verizon
16		VA's engineering conclusions, operational requirements, workflow
17		processes, technology choices, and their suggested substitutes, accordingly
18		are all entirely speculative and unfounded. We demonstrate how these and
19		other significant flaws seriously undermine the value of
20		AT&T/WorldCom's criticisms of Verizon VA's cost factor assumptions,
21		forward-looking outside plant (loop and transport) assumptions, switching
22		costs, OSS costs, and retail avoided costs, and support adoption of Verizon
23		VA's overall approach and cost studies.
24		

1 2 3		A. AT&T/WORLDCOM'S CRITICISMS OF VERIZON VA'S STUDIES TURN ON AN OVERLY EXTREME VIEW OF TELRIC
4	Q.	Please go into more detail concerning the central shortcomings of the
5		AT&T/WorldCom rebuttal testimony. In what manner is
6		AT&T/WorldCom's criticism of Verizon VA's costing approach
7		inconsistent with the Commission's articulation of TELRIC?
8	A.	First, AT&T/WorldCom adopt a completely untenable view of what these
9		cost studies require. In AT&T/WorldCom's view, the network to be
10		costed for TELRIC studies should not reflect any of the realities of the
11		existing network, including even the basic routes connecting wire centers
12		to subscribers in the network. Thus, the AT&T/WorldCom Rebuttal Panel
13		devotes a significant portion of its testimony to criticizing Verizon VA for
14		including in its forward-looking network construct the feeder and
15		distribution routes that make up Verizon's Virginia network.
16		AT&T/WorldCom insist instead that Verizon VA should have employed a
17		"scorched-node" approach in which no component of the network, and no
18		existing route, should be assumed. 1/
19		
20		As we discuss below and in the accompanying testimony of
21		Drs. Shelanski and Tardiff, this is simply not an economically appropriate
22		interpretation of TELRIC. Moreover, the Commission itself recently

See, e.g., AT&T/WorldCom Rebuttal Panel at 12 (advocating "scorched-node environment" in place of the feeder and distribution routes determined by the Verizon engineering survey).

noted in a reply brief in the Supreme Court that "TELRIC should take as given the 'existing network design'"; in this way, the Commission explained, TELRIC addresses incumbent LECs' concerns that they would not be compensated for the costs of "past decisions regarding the most fundamental aspects of their existing networks." Similarly, in the *First Report and Order*, the Commission stated that UNE prices should be based on technology "that is compatible with the [ILEC's] *existing* infrastructure." The routes connecting subscribers to wire centers unquestionably are fundamental to the "existing infrastructure" of Verizon VA's network, and thus an appropriate TELRIC cost study should most certainly consider them in calculating costs.

Moreover, Verizon VA's existing routes and structures are efficient, and AT&T/WorldCom have provided no evidence whatsoever to the contrary. There is therefore, no reason those routes should undergo any wholesale change in the forward-looking network; indeed, it would be absurd for Verizon VA to change all or even most of its routes and structures. Because these routes will be used in providing network

Reply Brief for Petitioners United States and the Federal Communications Commission, Verizon Communications, Inc. v. Federal Communications Commission, No. 00-511, at 4-5 (July 23, 2001) ("FCC Reply Brief").

First Report and Order, *In the Matter of Implementation of the Local Competition Provisions in the Telecommunications Act of 1996*, 11 FCC Rcd 15499, 15848-49, ¶ 685 (1996) (emphasis added) ("Local Competition Order").

elements to CLECs going forward, they are fundamental to the costs that
Verizon VA "actually expect[s] to incur in making network elements
available to new entrants."4/ Nonetheless, the AT&T/WorldCom Rebuttal
Panel counts Verizon VA's use of existing routes — the most
"fundamental aspect" of the network that clearly will not change in the
future — among its central criticisms.

Similarly, AT&T/WorldCom take Verizon VA to task for considering the costs of equipment that the company uses and intends to use to upgrade its network. AT&T/WorldCom insist, for example, that Verizon VA is guilty of inefficiency, over-recovery, and general wrong-headedness for failing to reflect in its studies the various cost implications that would flow from technology and OSS that hypothetically would permit the unbundling of a stand-alone IDLC loop. At the same time, however, AT&T/WorldCom admit that neither carrier is aware of *any* ILEC that has arrangements permitting the unbundling of stand-alone IDLC loops using currently available technology and *any* method proposed by the AT&T/WorldCom Rebuttal Panel. Thus, AT&T/WorldCom recognize that these technologies, which they insist must be assumed in the network, do not now exist and/or are not now deployed by Verizon VA — or by other ILECs. But the Commission

 $[\]frac{4}{}$ Id

AT&T/WorldCom Response to VZ-VA 7-26 (August 24, 2001). (Attachment A.)

1		itself has recognized that TELRIC is not designed to measure the costs
2		associated with fantasy equipment that might be developed or deployed in
3		the future. Rather, as the Commission recently explained to the Supreme
4		Court, TELRIC is designed to capture the costs associated with
5		"equipment that is commercially available today — equipment that
6		carriers are already using to upgrade and expand their networks."6/
7		
8 9 10 11		B. THE AT&T/WORLDCOM WITNESSES LACK RELEVANT LOCAL NETWORK EXPERIENCE TO SUPPORT THEIR CRITICISMS AND ALLEGATIONS
12	Q.	Do the AT&T/WorldCom witnesses possess any relevant experience in
13		designing, operating, or provisioning local exchange services?
14	A.	No. AT&T/WorldCom's rebuttal witnesses are not engaged in designing,
15		operating, or provisioning a local exchange network or local exchange
16		services. Although AT&T claims to provide actual local exchange service
17		in Virginia, it has offered no witnesses familiar with that business to
18		support any of its assertions about what is or is not "efficient,"
19		"reasonable," "typical," or even "sufficient" in the local exchange
20		network. Nor are any of their witnesses familiar with the Virginia
21		telecommunications market or the requirements imposed on Verizon VA
22		by the Virginia State Corporation Commission.
23		

FCC Reply Brief at 6.

For example, AT&T/WorldCom witness Murray, who testifies
concerning costs associated with OSS, is an economist, not an engineer,
and has had no experience with the design of a telecommunications
network; Mr. Baranowski, who is an accountant with an expertise in
testifying — not designing networks — suffers from the same significant
shortcoming. Mr. Riolo left his engineering post at NYNEX in 1992 and
has had no experience with designing a local network since that time. His
sole design experience since that time, that AT&T/WorldCom could
identify, is designing "alternative access to Verizon locations" with
collocation space constraints. ^{2/} And while he testifies in detail about DLC
systems, for example, AT&T/WorldCom concede that "he has not been
involved with the purchase of DLC equipment during the past 5 years".8/
— or with any aspect of the installation of a DLC system for almost 10
years. ⁹ Mr. Turner, similarly, has not even worked for a
telecommunications company for almost 5 years.
The absence of any relevant recent experience significantly
undermines the credibility of the AT&T/WorldCom Rebuttal Panel

witnesses. In contrast, Verizon VA's witness panel includes engineers and

<u>7</u>/ AT&T/WorldCom Response to VZ-VA 9-10. (Attachment A.)

<u>8</u>/ AT&T/WorldCom Response to VZ-VA 10-11. (Attachment A.) See also AT&T/WorldCom Response to VZ-VA 9-13 (admitting that Mr. Riolo's experience purchasing DLC equipment ended almost 10 years ago). (Attachment B.)

AT&T/WorldCom Responses to VZ-VA 10-19, 21, 22, 23, 24. (Attachment A.)

1		others who are intimately familiar with an actual, operational local
2		exchange company. The engineering information relied upon in Verizon
3		VA's cost studies is produced by engineers actually responsible for the
4		design and planning of Verizon's network in Virginia and elsewhere.
5		There is simply no question that this data is the most reliable data that has
6		been submitted in these proceedings and should form the basis for the
7		Commission's analysis.
8		
9 10 11		C. THE VERIZON MODELS ARE APPROPRIATE TO MODEL THE COMPLEX COSTS AT ISSUE IN THIS UNE PROCEEDING
12	Q.	AT&T/WorldCom allege that Verizon's cost models are "difficult and
13		cumbersome to work with" and that there is limited ability to trace
14		the impact of key cost model inputs. What is your response to this
15		and similar complaints they raise concerning the alleged difficulty of
16		using the models? [AT&T/WorldCom Rebuttal Panel at 8-9.]
17	A.	The criticisms are unfounded. A telecommunications network such as
18		Verizon VA's is very complex and requires significant engineering design.
19		It is only reasonable that a cost model that develops the cost of that
20		network will likewise be complex. Verizon VA provided numerous
21		volumes of instructions on installing and running the models and provided
22		demonstrations of certain models; Verizon VA also has responded to well
23		over 1,000 interrogatories (exclusive of subparts), many of which
24		provided information regarding operation of and inputs to the models.
25		Verizon's costing tools are straightforward and provide usable forward-

looking cost estimates. If a user wishes to change a parameter he or she need only go to the appropriate data input table, make the change in the appropriate cell, and re-run the study. The models are well documented, and virtually every assumption or input can be changed within the model. For example, in using Verizon's Loop Cost Analysis Model (LCAM) to change the fixed and variable components of aerial copper cable cost, one need only go to the appropriate table, make the appropriate change in cost, add a change reason, and press a button to re-run the entire loop study.

AT&T/WorldCom's complaints are thus unfounded, as are their repeated criticisms of Verizon's use of Oracle as the underlying computer language for the studies; the Modified Synthesis Model utilizes Turbo Pascal, a computer language that is no longer supported, while Oracle remains a widely-used and currently-supported database application.

AT&T/WorldCom's complaint is thus trivial at best.

But even more important is the fact that AT&T/WorldCom's complaints about the difficulty of running the studies are simply a diversion. The fact is, these proceedings are aimed at evaluating a large range of costs for many services and facilities that are provided through an incredibly complex network, and that endeavor is inherently complex. While all parties share an interest in simplifying this process as much as possible, and Verizon VA certainly has sought to do so, UNE rate-setting

1		is not a simplistic, "pick a number" exercise, much as petitioners wish it
2		were. Indeed, the fact that Congress required state-by-state, individualized
3		UNE cost proceedings under § 252 of the 1996 Act demonstrates that
4		Congress understood that adequately capturing the UNE costs borne by
5		the ILEC is a complex, time-consuming, and fact-intensive process, one
6		that cannot be addressed through the rougher justice of a one-size-fits-all
7		model such as the USF Synthesis Model. Ultimately, therefore, the key
8		question is whether Verizon's models produce costs that adequately
9		capture its forward-looking costs of providing the UNEs and services at
10		issue. The studies submitted by Verizon in these proceedings meet this
11		requirement, and thus, the criticisms of the studies' complexity are
12		unavailing, untrue, and irrelevant.
13		
14 15 16		D. AT&T/WORLDCOM'S CRITIQUES OF EACH OF THE VERIZON VA STUDIES FALL SHORT OF THE MARK
17	Q.	Which studies are addressed in this panel's testimony?
18	A.	We address AT&T/WorldCom's criticisms of certain elements of Verizon
19		VA's overall costing methodology, the outside plant (loop and transport)
20		studies, the switching studies and the OSS studies.
21		
22	Q.	Is there any merit to AT&T/WorldCom's critique of Verizon's overall
23		costing methodology?
24	A.	No. As we show below, AT&T/WorldCom misunderstand or
25		misrepresent the costing methodology. In addition, the approaches they

1		propose with respect to specific cost elements in most cases have only one
2		unifying logical principle: to lower costs. The specific suggestions and
3		criticisms are unfounded and unsupported, and should be rejected.
4		
5	Q.	Do AT&T/WorldCom raise valid criticisms regarding Verizon VA's
6		loop and transport cost studies?
7	A.	No. As noted above, a large portion of AT&T/WorldCom's argument
8		focuses on the erroneous contention that the outside plant studies are not
9		forward-looking because they use concrete network route data and assume
10		technology (and OSS) that actually have been developed and deployed,
11		rather than hypothetical substitutes. Their approach is extreme and
12		inconsistent with that adopted by the Commission. Other aspects of their
13		criticism are similarly erroneous. Their attack on the data underlying the
14		loop studies demonstrates a lack of understanding of the relevant database,
15		for example, their critique of Verizon VA's fill factors reflects a lack of
16		familiarity with an operating local network. Verizon VA's fill factors
17		generally are based on its experience serving the Virginia network and
18		complying with the specific regulatory demands in the Commonwealth;
19		they have been stable for many years and there is no sound basis to
20		conclude they will change in the future.
21		
22	Q.	Have AT&T/WorldCom discredited Verizon VA's switching studies
23		in any way?

1	A.	No. We show that AT&T/WorldCom's criticisms of Verizon VA's
2		proposed switching costs are unfounded and reflect a misunderstanding of
3		Verizon VA's cost studies. Verizon VA has properly included a mix of
4		new switch purchases and switch modification and upgrades in its studies,
5		contrary to AT&T/WorldCom's claims. Although AT&T/WorldCom
6		claim that SCIS is designed to model only new switches, this is simply
7		untrue. Verizon VA's studies appropriately use SCIS to apply the discount
8		calculated based on new and growth switch purchases to all switching
9		investments. As explained in this panel testimony, Verizon VA's
10		technology assumptions are forward-looking and reasonable, in contrast to
11		AT&T/WorldCom's unrealistic proposals. Finally, Verizon VA accurately
12	,	categorizes costs according to traffic sensitivity and provides complete
13		explanation for these allocations.
14		
15	Q.	Is there any merit to AT&T/WorldCom's attacks on Verizon VA's
16		Access to OSS charges?
17	A.	No. Even though Access to OSS is a UNE, AT&T/WorldCom seek to
18		avoid paying for it. First, they try to avoid responsibility for CLEC-
19		caused costs altogether. They contend that Verizon VA should have to
20		bear the "competition-onset" costs itself; in the alternative, they propose a
21		surcharge on all end users, which would unfairly spread CLEC-caused
22		costs over all users. They also fail to recognize that actual, incurred costs
23		can be recovered if they were forward-looking when they were incurred.

1		Proposing to reject already-incurred costs as "embedded costs,"
2		AT&T/WorldCom would make cost recovery depend on the timing of
3		regulatory proceedings like this one. Second, AT&T/WorldCom raise
4		generic, unsubstantiated attacks on Verizon VA's OSS access
5		development costs. They do not point to a single system, feature, or
6		change that they contend was unnecessary or inefficient; indeed, Verizon
7		VA has developed its access to OSS functionalities to meet the specific
8		requests and requirements of CLECs. Similarly, AT&T/WorldCom seek
9		to avoid paying for ongoing maintenance costs; again, they propose
10		spreading CLEC-specific costs over all users, by including ongoing OSS
11		costs in Verizon's annual cost factors. As we show below, their approach
12		is without merit on all these points.
13		
14	Q.	Are there any portions of the Verizon Panel Direct that were not
15		criticized in any manner in AT&T/WorldCom's rebuttal testimony?
16	A.	Yes. AT&T and WorldCom did not provide any specific criticisms of
17		Verizon VA's testimony supporting the costs for provisioning NIDs,
18		EELs, dark fiber, signaling, and SS7 costs.
19		